

# Feedback Form

Please provide us with honest feedback so we can help improve our service.

Client Name \_\_\_\_\_

Job Site Address \_\_\_\_\_

Contact Number \_\_\_\_\_

Date of work \_\_\_\_ / \_\_\_\_ / \_\_\_\_ Technicians Name \_\_\_\_\_

How did you find us \_\_\_\_\_

Time taken from booking till job completion	Poor	Average	Good	Excellent
Technician timeliness arrival to site	Poor	Average	Good	Excellent
Time taken for the work	Poor	Average	Good	Excellent
Technician presentation and politeness	Poor	Average	Good	Excellent
Technician knowledge and helpfulness	Poor	Average	Good	Excellent
Price competitiveness	Poor	Average	Good	Excellent
Quality of product	Poor	Average	Good	Excellent
Quality of workmanship	Poor	Average	Good	Excellent
Demonstration of system or work completed	Poor	Average	Good	Excellent
Cleanliness after work (did the tech clean up)	Poor	Average	Good	Excellent
Final overall impression of BJR Security	Poor	Average	Good	Excellent
Would you use BJR Security again in the future			YES	NO

In a few words, any other comments \_\_\_\_\_

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**Thank you for your honest feedback.**

Please fax this form back on (03) 9012 4173 OR email: feedback@bjrsecurity.com.au  
OR post: BJR Security P.O. Box 29, Park Orchards, Victoria, 3114

**[ ] Please TICK this box if you DO NOT wish us to publish the above feedback on our web site**  
(Feedback published on our website will only include either first OR last name or business name and suburb, it at the sole discretion of BJR Security to publish feedback or not, in whole or in part, however, if published it will remain unedited)